

DISCLAIMER FOR THE ONLINE CONSULTATION DURING COVID-19



In view of the extraordinary circumstances prevailing due to the Corona (COVID19) outbreak regular consultations are being suspended to ensure social isolation and contain spread of the outbreak, in line with the Government instructions. However, as an alternative, telephonic and online consultations are being offered.

Online consultation is based on an assessment of photos and is not a 100% replacement of personal physical examination.

This is only to tide over the period till the situation/restrictions improve, and patient is able to meet the Doctor in person.

It is being given as a service and is entirely up to patient to accept it. The doctors will make their best effort to deliver quality care subject to limitations of the technology. It has to be understood that the technology has limitations and 100% accuracy is not possible. If patients do not want this, they are at liberty to refuse. As soon as the corona situation improves, patients will need to comeback for a proper physical examination.

Please note that telephonic/Online consultation is not a substitute for regular consultation. Doctor can proceed to help patients with alternative methods of consultation, only if the patient accepts these limitations.

Patients need to understand that doctors will not accept any responsibility due to the limitations of the technology and hence not liable for any legal action. Patients will, by accepting the online consultation agree to indemnify the doctors and the clinic from any future legal action.

By taking the online consultation, the patient authorizes the Doctors of our organization to assess his/her medical history and to provide healthcare services on 'as is' and 'as available' basis, including administration of drugs as deemed necessary. The Patient agrees that he/she is aware that healthcare services will be provided through telephonic or Internet consultation with the Doctors and that there will be no physical examination. The Patient also agrees that during the course of the treatment he/she will disclose sensitive personal information required by the doctor.

By taking the online consultation, the patient agrees that he/she has understood all of the above-mentioned matter, and consent to receiving phone-based or internet-based consultation and information from the organization.

To avail the online consultation, Please read the above document thoroughly and give us your confirmation by replying that you have read the document and you have understood the matter and you agree to the terms and conditions of the clinic.